



### 1. General Information of Lending Service Provider (LSP):

<b>Legal Name:</b>	Upkram Technologies Private Limited (CIN No: U72900GJ2019PTC106805)
<b>Registered office Address:</b>	3-4, 3RD Floor, Riyaplex complex, 80, Urmi Society, B.P.C road, Vadodara, GJ- 390007
<b>Website URL of LSP:</b>	<a href="http://www.credin.in">www.credin.in</a>
<b>Digital Lending Application (DLA) Name of LSP:</b>	Credin
<b>Link For App:</b>	
<b>Android-</b>	<a href="#">Credin - Apps on Google Play</a>
<b>IOS-</b>	N/A

### 2. Loan Product Details:

**Micro Loans against property:-** Arvog Finances Loan against property provided by Credin which is a secured loan sanctioned against assets mortgaged as collateral security to the underserved sector.

### 3. Services Outsourced to LSP:

- Customer Lead Generation.
- Loan Document Compilation.
- Customer Credibility Check.
- Assistance in signing of Loan Documents, NACH Registration, etc.
- Facilitating registration of Mortgages
- Recovery/Collection (if required).





#### 4. Arvog Grievance Redressal Officer Details:

Sr. No.	Name	Address	Contact No. (+91)	Email Id
1.	Mr. Darshit Jain	202, D-wing, 2 <sup>nd</sup> Floor, Trade World, Kamala Mills Compound, Lower Parel (W), Mumbai-400013.	7506339484	<a href="mailto:darshit.jain@arvog.com">darshit.jain@arvog.com</a>
2.	Mr. Akshay Bagde	202, D-wing, 2nd Floor, Trade World, Kamala Mills Compound, Lower Parel (W), Mumbai- 400013.	9987434093	<a href="mailto:akshaybagde@arvog.com">akshaybagde@arvog.com</a>

#### 5. Arvog Customer Care Details:

- Contact No: 91-22-42441200
- Email id: [support.loans@arvog.com](mailto:support.loans@arvog.com)

#### 6. URL for Arvog Policies:

- Grievance Policy- [https://www.arvog.com/wp-content/uploads/2022/11/Grievance\\_Redressal\\_Policy.pdf](https://www.arvog.com/wp-content/uploads/2022/11/Grievance_Redressal_Policy.pdf)
- Privacy Policy- <https://www.arvog.com/wp-content/uploads/2022/11/Privacy-Policy.pdf>

**Arvog**  
FINANCE

Finkurve Financial Services Limited  
CIN: L65990MH1984PLC032403

Registered Office: 202/A, 02nd Floor, Trade World, D - Wing, Kamala Mills Compound, S.B. Marg, Lower Parel (west), Mumbai - 400013, INDIA.  
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