



### 1. General Information of Lending Service Provider (LSP):

<b>Legal Name:</b>	Augmont Goldtech Private Limited (CIN No: U51909MH2020PTCC337639 )
<b>Registered office Address:</b>	Office No. 504, Fifth Floor, Trade Link, E Wing, Kamala Mills Compound, S.B. Marg, Lower Parel West, Mumbai, Maharashtra.
<b>Website URL of LSP:</b>	<a href="http://www.augmont.com">www.augmont.com</a>
<b>Digital Lending Application (DLA) Name of LSP:</b>	Augmont Gold For All
<b>Link for App:</b>	
<b>Android-</b>	<a href="https://play.google.com/store/apps/details?id=com.augmont.augmont_android_customer_app">https://play.google.com/store/apps/details?id=com.augmont.augmont_android_customer_app</a>
<b>IOS-</b>	<a href="https://apps.apple.com/in/app/gold-for-all-augmont/id1488888888">Gold For All - Augmont on the App Store (apple.com)</a>

### 2. Loan Product Details:

**Loan against Gold-** Augmont facilitates loans against gold financed by Arvog wherein the customers can avail loan against their gold ornaments seamlessly by using Augmont Gold for all App.

### 3. Services Outsourced to LSP:

- Customer Lead Generation.
- Loan Document Compilation.
- Customer Credibility Check.
- Assistance in signing of Loan Documents, NACH Registration, etc.
- Vaulting of Gold Ornament Packages.
- Facilitation of Auction, if required.





#### 4. Arvog Grievance Redressal Officer Details:

Sr. No.	Name	Address	Contact No.	Email Id
1.	Mr. Anand Amrut Rathod	504, 5th Floor, B & C Block, Trade Link, Kamala Mills, Lower Parel, 400013.	022 42444830	<a href="mailto:support.loans@arvog.com">support.loans@arvog.com</a>
2.	Mr. Sagar BVM	202, D-wing, 2nd Floor, Trade World, Kamala Mills Compound, Lower Parel (W), Mumbai- 400013.	+91 90909 06867	<a href="mailto:support.loans@arvog.com">support.loans@arvog.com</a>

#### 5. Arvog Customer Care Details:

- Contact No: 91-22-42441200
- Email id: [support.loans@arvog.com](mailto:support.loans@arvog.com)

#### 6. URL for Arvog Policies:

- Grievance Policy- [https://www.arvog.com/wp-content/uploads/2022/11/Grievance\\_Redressal\\_Policy.pdf](https://www.arvog.com/wp-content/uploads/2022/11/Grievance_Redressal_Policy.pdf)
- Privacy Policy- <https://www.arvog.com/wp-content/uploads/2022/11/Privacy-Policy.pdf>

**Arvog**  
FINANCE

Finkurve Financial Services Limited  
CIN: L65990MH1984PLC032403

Registered Office: 202/A, 02nd Floor, Trade World, D - Wing, Kamala Mills Compound, S.B. Marg, Lower Parel (west), Mumbai - 400013, INDIA.  
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